

OUR FAMILY NEWSLETTER

www.lccq.org.au

JULY 2011

FROM THE DIRECTORS DESK ...

Well I can't believe next week is EKKA where has the year gone? I know they say time goes by faster as you get older but I cannot believe the pace this year I must have been born 10 years before I thought..

You will see that we have included information from Bob Gilkes, our Executive Director In our News letter regarding the name change to Uniting Care Communities if you have any questions regarding this change please contact me and I will be happy to explain. Crossroads will be known as Uniting Care Communities Crossroads so there will not be many changes for us.

I am pleased to let everyone know that we have had 3 group members achieve fantastic results and personal bests in their sport recently, which you will see below, so on behalf of everyone at Crossroads and Lifeline Community Care it's CONGRATULATIONS to you all.

There is a lot of talk and information around at the moment in respect to the National Disability Insurance Scheme. If you would like more information on this you can get it from National Disability Services at nds@nds.org.au

On the 12th August we are lucky to be able to offer you the opportunity to join us in a Workshop with Bruce Uditsky and Anne Hughson. Both Anne and Bruce have great knowledge and expertise in support of people with a disability and have spent a number of years in consultative roles on a wide variety of disability practices and research issues in Canada, and have been invited to speak at venues in Mexico, New Zealand, America, Russia and many European countries and here in Australia.

The workshop will explore opportunities for people with a disability which are flexible and responsive, and challenge the current status quo, along with funding guidelines which seem to stifle early intervention and flexible support and only respond to crisis. This workshop is free to families of Crossroads members. Once a venue has been identified we will send out flyers but I would recommend that you book your place as soon as

Disability

CROSSROADS (QLD)

www.xrdsqld.org.au

Address + Contact Details

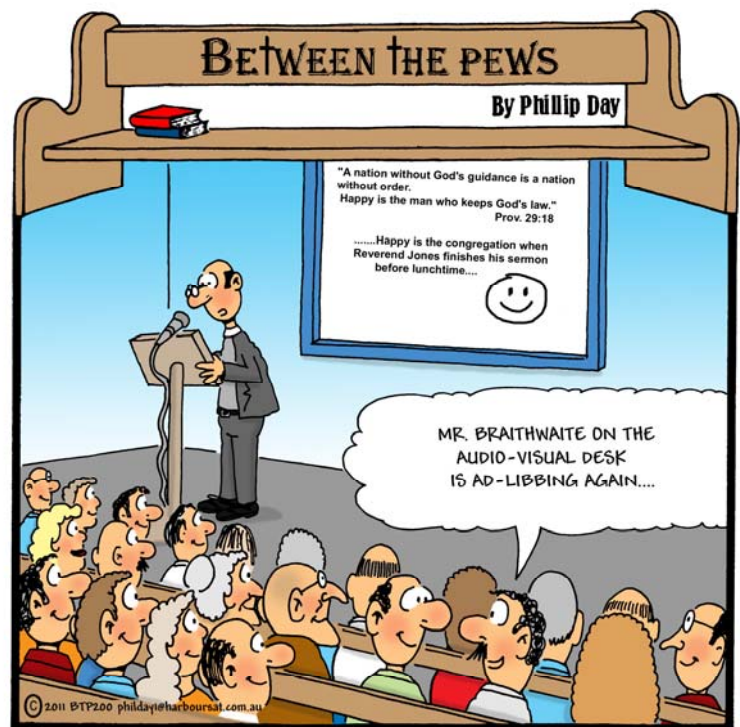
91 Maundrell Terrace
CHERMSIDE WEST Q 4032
T: 07 3350 8500
E: xrds.info@lccq.org.au

Friends of Crossroads Group

E Hoogland: jasper85@bigpond.com
Jones family: aljeanie@bigpond.net.au
M Keene: keenemaria@yahoo.com.au

HACC / Disability Services Complaints

T: 1800 177 120
TTY: 07 3896 3471
E: disabilityinfo@disability.qld.gov.au



 **Lifeline**
Community Care Queensland

OUR SHARED VALUES Compassion | Respect | Justice | Working Together | Leading through Learning

possible as I know this will be a very popular workshop. So keep Friday 12th August free and secure your place by ringing either Lauren or Peter to let them know.

At the beginning of this article I stated how quickly the year had gone by, and as I reflect back on the year so far it has seen a number of changes in staff, we said goodbye to Glenys who had worked with us for many years. I am please to let you know that she is doing well and thinks of you all often.

We also said goodbye to Scott. Scott has chosen to travel for a few years and is currently volunteering in America supporting people with a disability before he moves on to the UK and Europe, and Simone has taken up a 12 month position with one of the other disability programs in Lifeline Community Care.

So inevitably when we say goodbye we also say hello and I am please that we were able to offer Joe Tuimavave the position of Breakaway Coordinator Joe has worked as a support worker with us for a number of years and also worked on a number of the breakaway holidays. I know that Joe will continue with the work Scott has done and take the program to the next level with new ideas. Lauren McCairney joined us back in February and she is now a very solid part of Crossroads and although she hit the ground running it did not take her long to become one of us, as she quickly got to know not only the work, but each of members and families. Krystal Lockwood has been appointed in the role and Quality and Volunteer Coordinator Krystal has been both a volunteer and paid staff member over the past 4 years with Crossroads so say hello to her next time you are in the office.

And yes last week, just to confirm how quick the year has gone, I locked in dates for the Christmas holidays and events, so if you have any ideas for the Xmas Party please let me know.

Thanks and I hope to see many of you on the 30th for our BBQ and the 12th August for the Workshop.

Janet

CROSSROADS INFORMATION ...

Lifeline Community Care Rebrand

As most of you know, a decision has been taken by the UnitingCare Queensland Board, after consultation with UnitingCare's 32 Executive Leadership Team, to move some of the non-traditional Lifeline services and programs to the UnitingCare Community brand.

This decision has been made after much consideration and consultation to understand both the risks and opportunities associated with 'staying the same' versus moving to another arrangement, all with the key objective

in mind of how best to continue to develop and deliver the professional and supportive services we provide to Queensland communities, every day of the year.

The important thing to know is that the Lifeline brand will not be lost. We will continue to deliver national Lifeline services under the Lifeline brand and Lifeline Centres will continue to be branded as Lifeline.

What it will mean is that non-traditional Lifeline services such as disability services, child protection, refugee support programs, older person's programs, women's refuges – to name a few – will move to the UnitingCare Community brand over a period of time.

To do the required planning to ensure there is minimal impact to both our staff and clients as the transition occurs, I will be working closely with UnitingCare Queensland CEO Anne Cross.

I thank you for your support and help with this transition.

Bob Gilkes
Executive Director – LCCQ.

Congratulations!!!!

Crossroads would like to congratulate some of our members who have excelled in their sporting fields.

Neil Forster won 2 **Gold** medals in Tennis at the Special Olympics in Greece.

Graham Cleland won a **Silver** medal at the Ten Pin Bowling Championships in Newcastle.

Shaun McKee won a **Bronze** medal in Soccer at the Special Olympics in Greece.

We are so proud of you all!



Burnie Brae's Project Pantry

Our collection for Burnie Brae's Project Pantry was very gratefully received this month. Project Pantry starting in 2008 supporting pensioners with groceries each month. They were very happy we were able to provide them with a large box of goodies and asked us to pass on their sincere 'Thank you' to each of the families that helped out.

 burnie brae Centre

NEWS + VIEWS FROM OUR TEAMS ...

BREAK-AWAY PROGRAM UPDATE ...

Hello everybody and welcome to a new financial year with a new Breakaway team.

It has been a very busy last couple of months as many of you would know, filled with goodbyes to old faces and a warm welcome to others, however despite the transition we have continued to hit the ground running ready for more fun and exciting opportunities.

In saying all this there is still much for me to learn and I am fortunate to be surrounded with such excellent staff, volunteers and families who have welcomed me, supported me and challenged me in this new role. It is encouraging to see so many people express their enthusiasm for our Breakaway program; your contribution and feedback is an integral part of what makes Breakaway successful which continues to be rated good to excellent by over 95% of our participants.

Our recent holidays to **Adelaide, Alice Springs, Uluru** and **Brisbane** were enjoyed by all and were a fitting goodbye to Scott Glennie on his final Holiday as Breakaway Co-ordinator. The next few months will be just as exciting with the **Gympie Muster, Melbourne** and **Gold Coast 600** proceeding, as well as our **Weekenders** which have taken on a reputation similar to a popular theme park, "So Many Worlds in One".

There are still vacancies remaining in our **Brisbane Nov, Sunshine Coast** and **Newcastle** holidays in January, however these spots are filling fast so be sure to book before its too late.

And Last but not least, be on the look out for the next Holiday Brochure coming in August. Filled with new and exciting opportunities, we look forward to being able to share these experiences with you.

Joe



CONNECTIONS/iCAN PROGRAM UPDATE ...

The sun is starting to come out a little earlier each morning, reminding us the warmer weather is just around the corner; unless the westerly's blow us all off the planet around Ekka time.

Over the past few months, Crossroads has seen some staff changes with Scott's departure and we are pleased to have a new Support Worker, Marcus Bell, join the Connections group.

In the coming weeks, you should receive a new Crossroads Questionnaire in your mailboxes. I would encourage all group members and their families to complete the questionnaire as it is an opportunity to have your say about what works at Crossroads and what group members and families would like to see change about the service we offer. Once we receive the questionnaire back the information will be used to improve our service. The questionnaire will also include space for any suggestions that may not be highlighted for people to respond in their own way to issues they may be experiencing. We look forward to receiving your feedback.

I am also in the process of contacting group members about planning meetings, which are required on an annual basis. For group members I have not contacted yet, please expect a call in the near future.

By the time you read this the Crossroads family barbecue will be over. I hope it was an enjoyable experience and that many of you got to catch up with each other. The planning for the group members Christmas party has begun. Bye for now and only good thoughts

Peter