

Crossroads (Qld)An agency of UnitingCare
CommunityPlease return completed form to
Crossroads (Qld), 91 Maundrell Tce,
Chermside West Q 4032
Phone 3350 8500 Fax 3256 4734
Email xrds.holidays@uccommunity.org.au

OFFICE USE ONLY		DATE
Signed? Payment Received?		
EXCEL Booking Recorded		
Invoice Raised		
C/Data updated/current member		
Account checked/updated		
Support Docs-change/ update		
Cancelled- PAYER Refunded		

HOLIDAYS - PROGRAM BOOKING FORM

Please return this completed booking form with fees payable. If we do not receive the fees payable with your completed booking form, we cannot accept your booking. We accept payment by cheque, money order or credit card. NB Unless specifically stated in the program information, all costs include GST.

Member Name _____

Contact Phone Number _____

Emergency Contact Number while on Holiday _____

Address to send program information to _____

_____ Suburb _____ Post Code _____

Email Address _____

Holiday Name	FROM (holiday date)	TO (holiday day)	Amount

I enclose a Cheque Money Order or Please debit my- Mastercard Visacard for the sum of \$.....

Card Number: Card Expiry Date:/...../.....

Name on Card: Signature

NB You will receive an invoice following receipt of your booking. If this holiday does not proceed a credit will be raised and sent to you. The credit will be automatically refunded or if requested, applied to subsequent bookings.

1. Have your support needs changed since you last participated in Crossroads activities? PLEASE CIRCLE **YES / NO**
2. Have your medications changed since you last participated in Crossroads activities? PLEASE CIRCLE **YES / NO**
3. Would you like a copy of this agreement posted back to you? PLEASE CIRCLE **YES / NO**

I understand that some of the recreational activities that I choose to participate in may involve a significant degree of risk of physical harm to me. As a Crossroads (Qld) member, I voluntarily assume and have considered the risks involved by participating in the above activities.

Signed..... Date.....

PTO TERMS & CONDITIONS

Terms and Conditions Acknowledgement

Please ensure that you read, understand and acknowledge all terms and conditions listed below.

1. Booking Application forms must be signed by the applicant or their substituted decision-maker.
2. All health and medical documentation contained in Crossroads (Qld) Break-away Holiday Application Form must be signed by the applicant or their substituted decision-maker.
3. All applications are subject to acceptance by Crossroads (Qld) based on the accurate information provided on the application form.
4. A deposit amount as stated in the Break-away holiday brochure is required before a holiday applicants place can be confirmed. Deposits are the first installment of the total holiday cost.
5. Full holiday payment must be received by Crossroads (Qld) 30 days prior to the commencement of holiday, or as required for specific holidays where a third party supplier requires payment for services such as airfares, accommodation and tours.
6. Cancellation charges apply if member cancels holiday. For all other holiday cancellations, the amount of credit or refund made by Crossroads (Qld) is at its sole discretion. In deciding the amount to be paid, if any, Crossroads (Qld) will take into account the costs it has already incurred in planning and organising the holiday.
7. Travel insurance is included in the cost of most holidays organised by Crossroads (Qld). This measure is primarily to provide protection for the holiday member against cancellation expenses of third party suppliers, such as airline and accommodation providers, should the need arise to cancel their holiday due to unforeseen circumstances.
8. Crossroads (Qld) reserves the right to alter holiday costs if necessary, with or without notice. Changes to holiday costs will only be made if real additional costs have been incurred by Crossroads (Qld).
9. Break-away holiday costs include support staff, accommodation, airfare (if applicable), transport during holiday, most meals, entrance fees to tourist attractions, activities and events unless otherwise stated.
10. Holiday costs do not include personal spending money, extraordinary medical supplies or some meals whilst in transit.
11. Crossroads (Qld) reserves the right to alter or modify itineraries as deemed necessary according to prevailing conditions, or other circumstances that may arise on any holiday.
12. Crossroads (Qld) reserves the right to cancel a holiday if minimum participation numbers have not been attained. In such circumstances all monies paid will be credited and transferred to an alternative holiday as chosen by the applicant, or refunded to the member.
13. If an application is misleading and/or a holiday member displays behaviour not discernable from the application form, which as a result detracts from the comfort and safety of others or the overall operation of the group holiday, the applicant may be sent home early. In such an event, the holiday member and/or substituted decision maker will bear the full cost of the holiday members return. Holiday monies paid will not be refunded in the event of an early return being required.
14. If assistance is required with medication, sufficient medication for the duration of the holiday must be handed to our staff prior to the commencement of the holiday.
15. Crossroads (Qld) will assist with the supervision of personal spending money if applicant requires such assistance.
16. Holiday members are asked to adhere to the luggage limits as stipulated for carriage by relevant airlines. Additional luggage must be arranged prior to the commencement of the holiday. Any additional charges will be the responsibility of the holiday member.
17. Holiday members are liable for any damage to property or persons they may cause.
18. Crossroads (Qld) may take images or video during the holiday and reserve the right to use these in promotional material unless requested otherwise by the holiday member.
19. All personal belongings remain the responsibility of the holiday member. Crossroads (Qld) are not liable for the cost of replacement for lost or damaged personal belongings. We do not recommend members bring unnecessary items of value with them. We encourage all members to clearly label all belongings.

I/We have read and understand the above Crossroads (Qld) Break-away holiday terms and conditions and I/We agree with the stated terms and conditions.

Holiday Participant:

Name: _____ Signature: _____ Date: ____ / ____ / ____

Substituted Decision Maker:

Name: _____ Signature: _____ Date: ____ / ____ / ____

DISCLAIMER

All prices quoted are correct at time of printing, however; Crossroads (Qld) reserves the right to change the quoted price on notification to anyone booked in. All quoted prices include support staff, accommodation, transport, basic travel insurance, main meals and most activity costs unless otherwise stated.

All Holidays are priced from Brisbane and returning to Brisbane, where the travel is by flight prices are from Brisbane airport and returning to Brisbane airport. All participants are responsible for their travel to and from Crossroads' departure/arrival points for each holiday.

Do you have any suggestions for future holidays?

These terms and conditions may be amended from time to tome. Last amendment date: February 2008