

OUR FAMILY NEWSLETTER

www.lccq.org.au

NEWS + VIEWS APRIL 2011

FROM THE DIRECTORS DESK ...


As you may be aware, Janet is currently on holiday cruising around South America and the Caribbean.

We expect to see Janet back at Crossroads at the end of April and are looking forward to all the amazing stories and photos of her adventure.

CROSSROADS INFORMATION ...

Easter Closure

Please note Crossroads will be closed on the below dates over Easter. We wish you all a happy and safe Easter and look forward to seeing you again in May.



22.04.2011	Public Holiday
23.04.2011	Weekend
24.04.2011	Weekend
25.04.2011	Public Holiday
26.04.2011	Public Holiday
27.04.2011	Office Closed
28.04.2011	Office Closed
29.04.2011	Office Closed
30.04.2011	Weekend
01.05.2011	Weekend
02.05.2011	Public Holiday
03.05.2011	OPEN

Roadworks

The section of road on Maundrell Terrace near Crossroads is currently in the process of being widened for turning lanes onto Hamilton Road and also for a new Craigslea Bus Station to be constructed.

In the coming months this will mean there may be some limitations to accessing Crossroads heading north on Maundrell Terrace while the road works occur.

Any concerns phone or talk to Peter. We will keep you updated as to when any changes may occur.

Film Making Classes

A new Film Class with Ben Carr has begun at Crossroads every Tuesday from 3.30 – 6.30pm. Each class costs \$15. For more information, please contact Peter on 3350 8500 or email to peter.bill@lccq.org.au

Disability

CROSSROADS (QLD)

www.xrdsqld.org.au

Address + Contact Details

91 Maundrell Terrace
CHERMESIDE WEST Q 4032
T: 07 3350 8500
E: xrds.info@lccq.org.au

Friends of Crossroads Group

E Hoogland: jasper85@bigpond.com
Jones family: aljeanie@bigpond.net.au
M Keene: keenemaria@yahoo.com.au

HACC / Disability Services Complaints

T: 1800 177 120
TTY: 07 3896 3471
E: disabilityinfo@disability.qld.gov.au



 **Lifeline**
Community Care Queensland

OUR SHARED VALUES Compassion | Respect | Justice | Working Together | Leading through Learning

 **UnitingCare** Queensland

CROSSROADS AUDIT ...

The start to the year has been an extra busy time for the office staff who have had to prepare for external audits conducted by both Home and Community Care (HACC) and Disability Services (DS).

Your feedback and participation has been a valuable part of this process and we thank those members who offered to assist in interviews, surveys or allowing their files to be audited!

We are pleased to say that we have moved up the ratings to now be classified by HACC as a High Standard service. As part of the continuous quality process we are working with HACC and DS to look at ways we can continue to improve the services we offer our members.

Simone

GOODLUCK GRAHAM ...

Graham Cleland, a Break-Away Group Member, has been selected to compete in the QLD team at the Ten Pin Bowling Championships in Newcastle in June.

Graham has previously competed in Basketball in 2002 in Sydney taking 4th place and in Ten Pin Bowling in 2006 on the Gold Coast where he picked up 5th place, a Silver and a Gold.

Good luck Graham, we will all be cheering for you.



CROSSROADS BLOG ...

Our very own Tracy Milchick, has started a Crossroads Blog documenting all the fun and fantastic adventures our Group Members get up to.

Please visit Tracy's blog by following the below link:

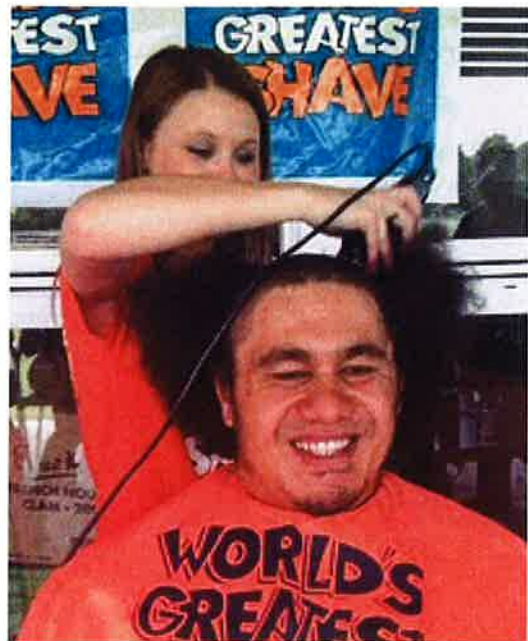
<http://www.crossroadsqld.blogspot.com/>

SHAVE FOR A CURE

Every hour of every day one person in Australia is diagnosed with leukaemia, lymphoma or myeloma and every two hours, someone loses their life to these diseases.

Our very own Joe Tuimavave took part in the World's Greatest Shave and raised \$562 going toward vital funds to ensure the Leukaemia Foundation can improve patients' quality of life through personalised and practical care, whilst funding cutting edge research.

Great effort Joe. Were all very proud!



NATIONAL VOLUNTEERS WEEK ...

Crossroads has a large team of Volunteers who make a significant contribution across all our program areas. We have volunteers that assist on the weekday, weekend and holiday programs, some of whom have done so for many years.

National Volunteer Week is 9-15 May and provides an opportunity for us to celebrate our volunteers and acknowledge the work they do at Crossroads. Our Volunteers are made up of a amazing assortment of individuals ranging from 18 to retirement age and include students, individuals returning to the work force, support workers from other not-for-profit organisations and professionals. Our volunteers give up their valuable time to support Crossroads and share their knowledge and experiences with us.

If you have any suggestions or ideas on how we can celebrate National Volunteer Week and thank our volunteers, it would be great if you shared them with us!!

NEWS + VIEWS FROM OUR TEAMS ...

BREAK-AWAY PROGRAM UPDATE ...

Hello everybody!

There are many exciting holidays and activities we have planned for the next few months, including an Australian adventure in May - flying to Adelaide and travelling on the Ghan Train to Alice Springs and Uluru, and another visiting the stylish and cultural city of Melbourne in September. Be sure not to underestimate our action packed local Weekender Breakaways and Brisbane Holidays!

We trust that you are looking forward to a great new year of opportunities and experiences, and we hope that Crossroads might continue to share in some of these with you!

Scott & Cris



Roar supporters - Nathan & Shaun



Mike, Ted & Kenny - Nihon e Youkoso!

CONNECTIONS/iCAN PROGRAM UPDATE ...

Howdy all, there have been many interesting events since our last newsletter. I recently attended a workshop facilitated by Queensland Health, which focused upon the ideas attached to trauma informed care and the practice involved. The day was most relevant for the things that occur at Crossroads and provide platforms for people to express their feelings. I will be implementing some of the strategies within our work practices in the near future.

I have also been involved with a group of organizations on the North Side of Brisbane that is hoping to promote better outcomes for parents with learning disabilities. There are many unmet needs for parents with learning disabilities and their children and the group has arranged for a seminar to occur at the State Library of Queensland on the 9th May 2011.

Crossroads also attended the Post Schools Expo on the 2nd March 2011. We spoke to many students, family members and teachers about Crossroads. One of the highlights of the day was when teachers from local high schools stopped to look at our multi media presentation and scrapbooks and noted the people they knew in both forms of media.

I would ask group members and families to consider the role advocacy plays in the lives of every person. Ideally self advocacy is promoted on a daily basis to group members and families using Crossroads as a service. This, however may not always be the case, and the provision of further information relating to advocacy will ensure ongoing development of better services for group members and their families.

Please note the information over the page which are some examples of the services that provide advocacy for people with disabilities across the greater Brisbane region.

I shall leave you all with a quote from Maya Angelou:

"I have learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel".

I think that shall be our mantra for 2011.

Regards

Peter

Queensland Parents for People with a Disability:

<http://www.qppd.org>



Phone: (07) 3875 2101

QPPD is currently moving from a systems advocacy model to also providing advocacy support for individuals.

Speak up for yourself:

<http://www.sufy.org.au>



Phone: (07) 3255 1244

SUFY provide advocacy for individuals with disability.

Queensland Aged and Disability Advocacy Incorporated:

<http://www.qada.org.au>



Queensland Aged & Disability
advocacy Inc

Phone: (07) 3637 6000

QADA is a state-wide advocacy service funded to provide information, education, support and representation.

People with disability:

<http://www.pwd.org.au>



Phone: 1800 422 015

PWD is a national peak disability rights and advocacy organisation.

If you have any questions, please feel free to contact Peter on 3350 8500 or email to peter.bill@lccq.org.au